



# China Train Booking App

# Station Guide

**Xi'an Railway Station 西安站 / 151, Huancheng Bei Road, Xincheng District, Xi'an 西安市新城区环城北路 151 号**  
**(86-029-82130402)**

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## ● General Information

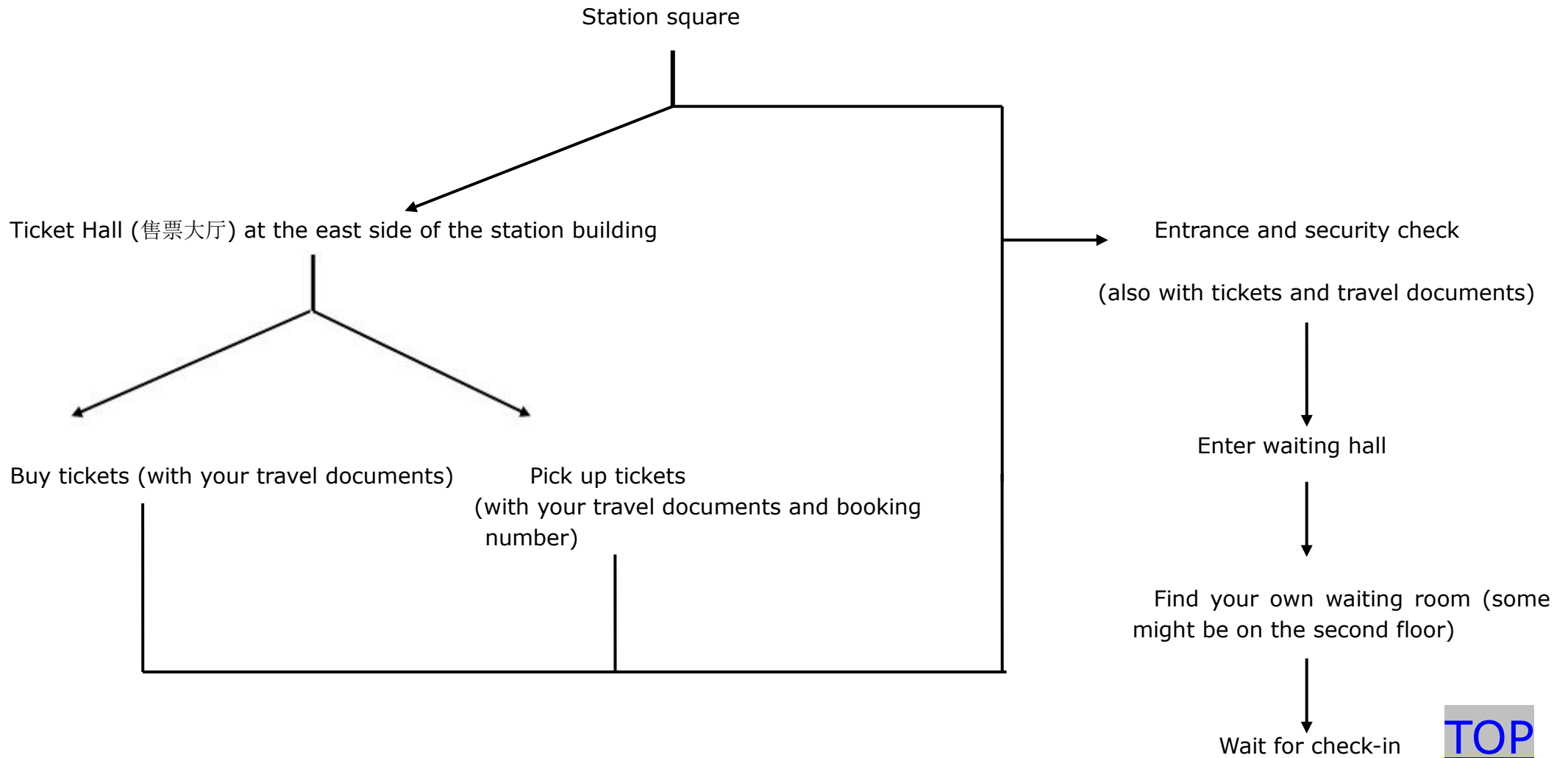
Xi'an Railway Station (西安站) is a major railway junction. Trains go from this station to every part of China, and trains going to northwest China and southwest China transfer here. Every year, about 23.6 million passengers may use the station, and it ranks fourth in China in terms of passenger use. The volume of freight traffic of the Longhai Railway (陇海线, Lanzhou in the west to Lianyungang in the east) has reached 73.8 million tons. This ranks third among the railways in China.

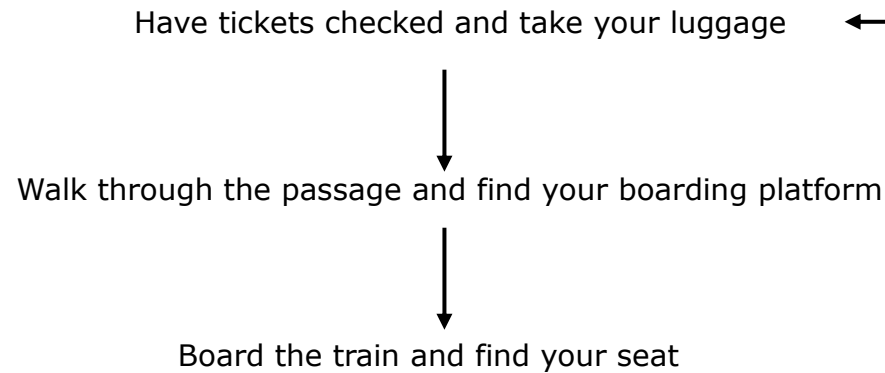
Xian Railway Station is 1083 kilometers away from Lianyungang East Railway Station in east China's Jiangsu Province, and 676 kilometers away from Lanzhou Railway Station in Gansu Province. The station is at the intersection of Huancheng Bei Road and Jiefang Road.

The station is located in the city center, with many bus stops. Travelers who stay within the city wall loop take only half an hour to get there. However, **we strongly suggest you arrive at the station at least 2 hours prior to your departure time.**

## ● Board the Train / Leave the Station

### Boarding progress at Xi'an Railway Station:





### Leaving Xi'an Railway Station:

When your train is pulling to the station, you will get off and walk through a tunnel to a ticket check. You will have your ticket(s) checked again before getting out of the station. The exit links to the square and there are many stops of buses, you can also hail a taxi or take the subway. Across the street, you will find a big bus station operating buses to suburb towns and neighboring cities from Xi'an.

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## ● Transportation

**Address** 151, Huancheng Bei Road, Xincheng District, Xi'an 西安市新城区环城北路 151 号 (86-029-82130402)

### Bus

1. To Xi'an Railway Station Front (火车站站前): 5, 9, 13, 14, 25, 30, 40, 41, 42, 103, 105, 201, 231, 240, 243, 251, 258, 351, 500, 511, 602, 603, 607, 611, 703, 705, 706, 707, 914, 915, tourist 1, tourist 2, tourist 3, tourist 5, tourist 7, tourist 8, 1 overnight bus, 2 overnight bus, 3 overnight bus
2. To Xi'an Railway Station East (火车站东): 16, 20, 28, 46, 104, 212, 228, 309, 507, 517, 519, 703, 706, 707, 712, 718, 719, 903, 912, tourist 8, tourist 10

[TOP](#)

3. To Xi'an Railway Station West (火车站西): 6, 39, 205, 206, 214, 229, 266, 351, 608, 616, 705, 707, 712
4. To/from Xi'an Xianyang International Airport: Airport Shuttle Bus 2
5. From Terracotta Warriors and Horses: bus No.914 running between the station and the site, 1 1/5 en route for one way

## Subway

Subway Line 1: straight to Wulukou Station (五路口站) → walk 500m → Xi'an Railway Station (西安火车站)

Subway Line 2: Beidajie Station (北大街站) → change to Line 1 → Wulukou Station (五路口站) → walk 500m → Xi'an Railway Station (西安火车)

## Taxi

Show this to the driver: 请带我到西安火车站，谢谢！ (Please take me to Xi'an Railway Station, thank you!)

*Taxi fee: starting price 9RMB/3km, toll range 2RMB for 1km.*

## To other railway stations

### To Xi'an North Railway Station (西安北站)

Xi'an North Railway Station is far from the city center, in Weiyang District. To get there, you can take bus No.39 / 266 at Xi'an Railway Station West (火车站西站) and get off at Beiguan Station (北关站), walk to the subway station and take Line 2 at Anyuanmen Subway Station (安远门地铁站), get to Xi'an North Railway Station after 8 stops. The journey takes about 40 minutes.

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## ● Station Details

### Domestic Train Routes

6 major train routes pass by Xi'an Railway Station: Longhai Railway (陇海铁路, aka Lanzhou – Lianyungang Railway),

Xikang Railway (西康铁路, aka Xi'an – Ankang Railway), Ningxi Railway (宁西铁路, aka Nanjing – Xi'an Railway), Xiyu

Railway (西余铁路, Xi'an – Yuxia Railway), Xihou Railway (西侯铁路, part of Huangling – Hancheng – Houma Railway) and Baoxi Railway (包西铁路, Baotou – Xi'an Railway). There are routes linking Xi'an with other provincial capitals such as Zhengzhou, Shijiazhuang, Jinan, Nanjing, Hangzhou, Changchun, Nanning, Guangzhou, Chengdu, Hohhot, Urumqi and Guiyang etc. Xi'an – Lhasa Railways are among the most popular routes for international travelers.

There are only two high speed trains departing from Xi'an Railway Station, both belongs to Xi'an – Baoji Railway.

No international train routes departing from Xi'an.

## Security Check

The vast station square is wrapped up by barriers, which requests security check and ID check while entering. It is a pretty basic one without X-ray scanning your body and baggage. That comes at the entrance of the ground waiting hall. You will pass through a security door guarded by uniformed police and your stuff will be checked on a scan belt.

## Baggage Allowance

The maximum carry-on baggage allowance for each adult passenger is 20 kg and 10 kg for each child. The total length of each item can not exceed 160 cm. The above limitation is not applicable to wheelchair, which can be brought onto the train for free. Baggage space is limited and must be stored in your car so it is advised to travel lightly.

## Ticket Offices

You will find the ticket hall by the side of the entrance of the station building, staffed with over 20 ticket counters at services 24/7. A line of automatic ticketing machines are available (and only) for Chinese ID card holders.

The station has over 40 contracted ticket agencies in the city. However, if you buy tickets at one of these agency and you need cancellation or endorse, it is only possible to do that at the station, not at the agencies.

No specific counters for ticket endorse and cancellation, you might need to ask the crew.

\* *Helpful sentences: (show the sentence to the station crew)*

### 1. 请问去哪个窗口退票?

(Which counter can I cancel my tickets, please?)

## 2. 请问去哪个窗口改签?

(Which counter can I endorse my tickets, please?)

### **Ticket Checking**

At the exit to each platform of the waiting room, there will be both manual ticket check and automatic ticket check machines. You don't have to show your travel documents until you get on the train. The checking stops 5 minutes before the departure time. Make sure you are in the line and don't miss it.

### **Waiting Hall**

On the ground floor and second floor, there are totally 12 waiting rooms, including nursing room and soft seat/sleeper waiting rooms. Every room has a large LED screen showing train details, which will help you find the right ticket check and platform. Waiting at the soft seat/sleeper waiting room, the station crew will remind and take you to the ticket check when it's your time.

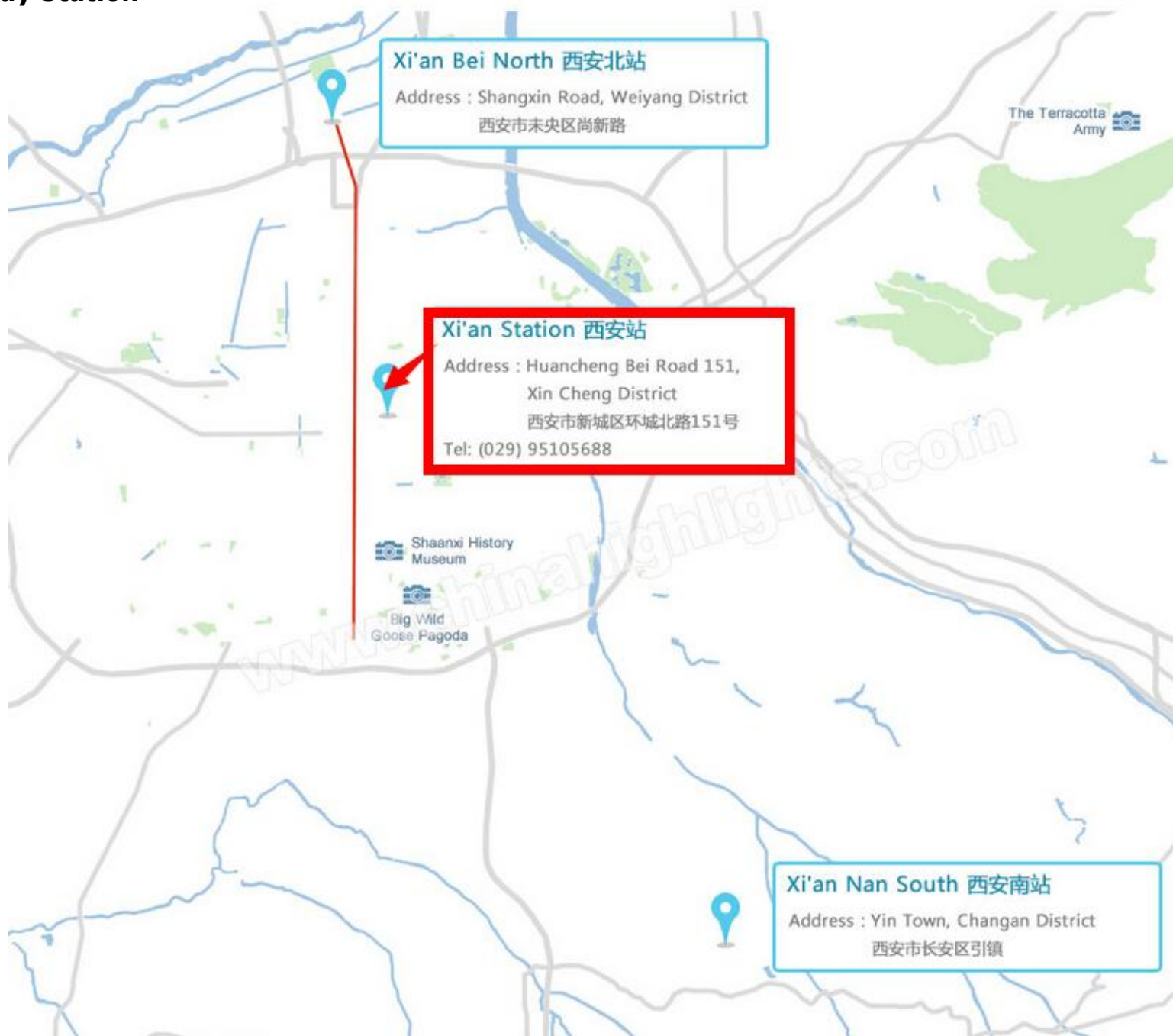
### **Luggage Services**

Luggage deposit service can be found by the side of the waiting hall, charging 5 to 10RMB per luggage.

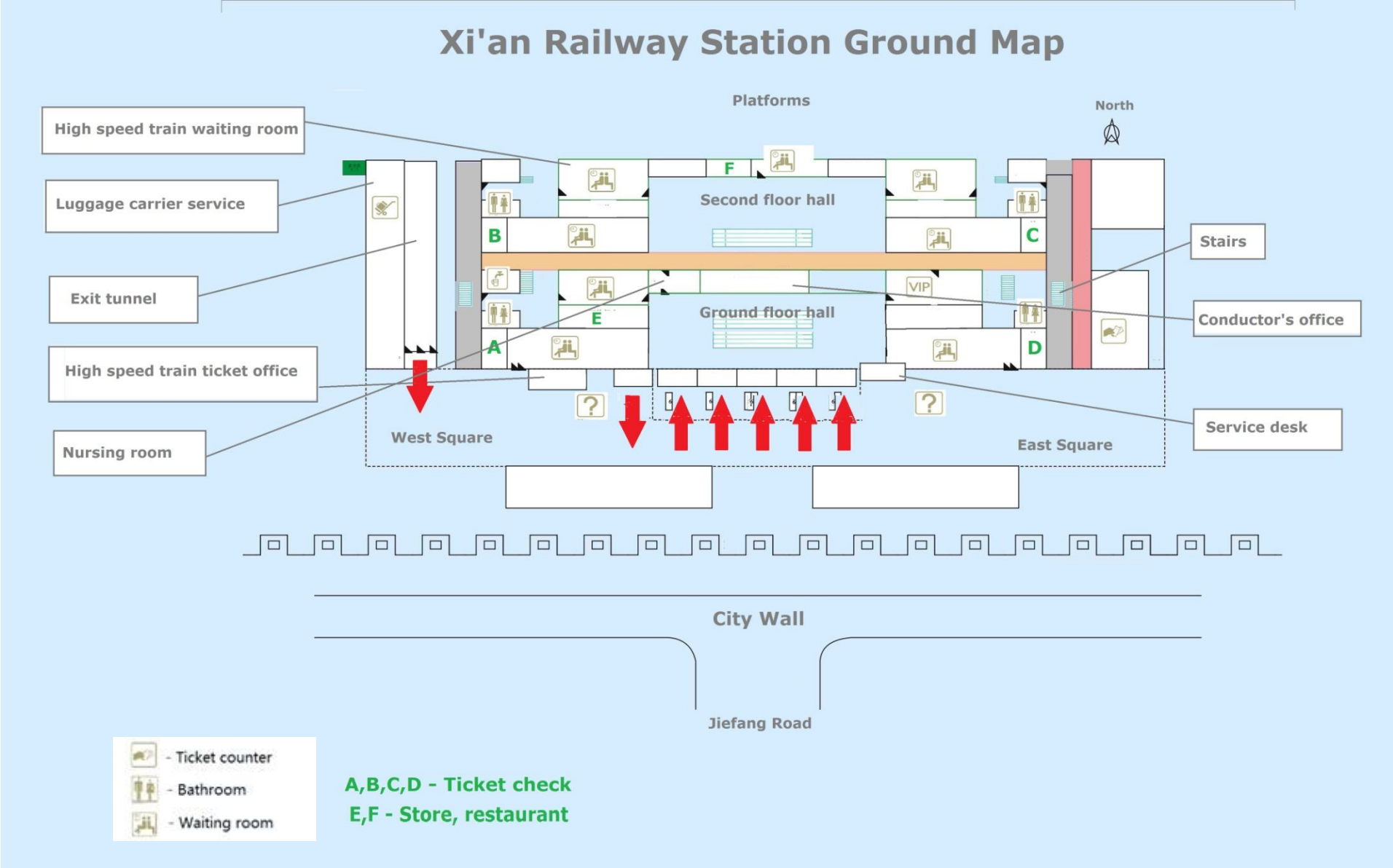
If you need to deliver your luggage to your destination (in case your luggage exceeds 20kg), find the Luggage Carrier Service counter at the exit. You will get a luggage tag after weighing and paying. Prices range depending on the weight and distance.

## ● Map of Xi'an Railway Station

City map



Layout map





## ● Useful Sentences

*\*Show the sentence you'd like to ask to the station crew if you need help*

1. Online booking and pick up tickets:

请问网络订票的取票窗口在哪里？

(Where is the pick-up counter for tickets booked online, please?)

2. Cancel tickets:

请问在哪个窗口办理退票？

(Where can I cancel my tickets, please?)

3. Endorse tickets:

请问在哪个窗口办理改签？

(Where can I endorse my tickets, please?)

4. Find bathroom:

请问洗手间在哪里？

(Where is the bathroom, please?)

5. Find restaurant:

请问这附近有餐厅吗？

(Where is the nearest restaurant, please?)

6. (Show your tickets at the same time) Find platform:

请问我应该在哪个站台进站？

(Would you please tell me where my platform is?)